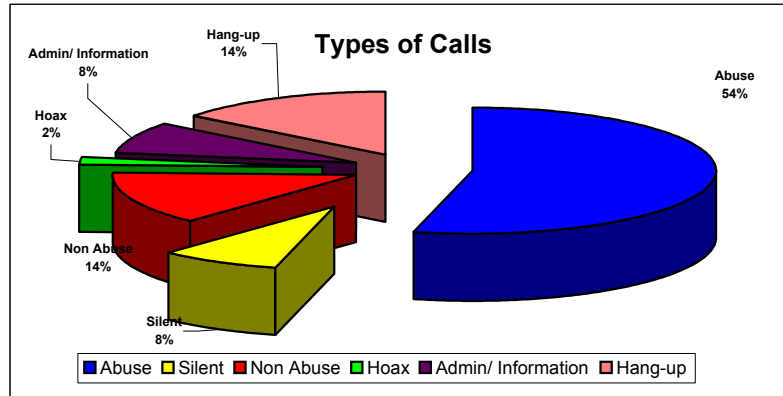


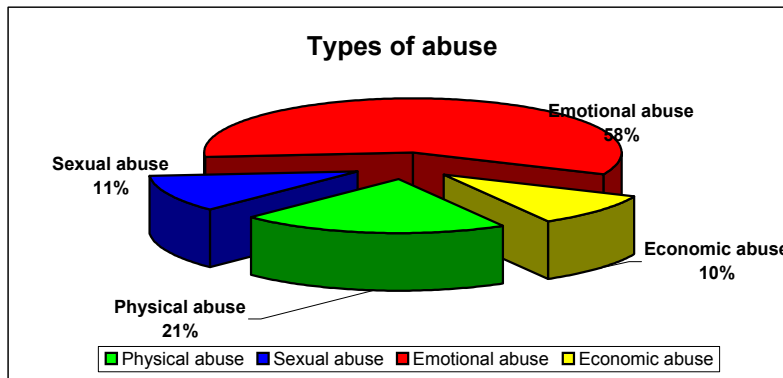
### Types of Calls

Abuse	5945
Silent	883
Non Abuse	1511
Hoax	208
Admin/ Information	903
Hang-up	1587
<b>Total Calls Received</b>	<b>11037</b>
<b>**Total Calls Missed</b>	<b>3935</b>



### Types of Abuse

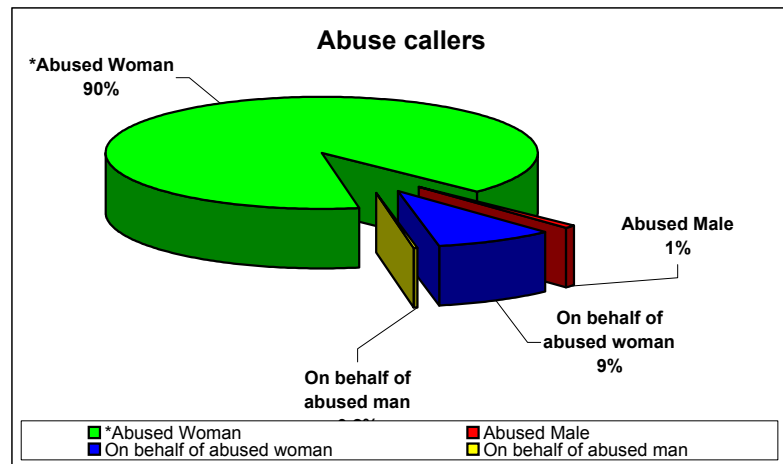
Physical abuse	2226
Sexual abuse	1178
Emotional abuse	6163
Economic abuse	1076
<b>Total</b>	<b>10643</b>
<i>Total abuse calls</i>	5945



### Abuse callers

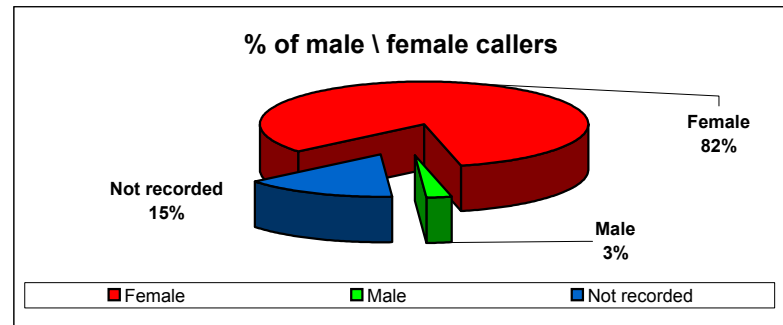
*Abused Woman	6288
Abused Male	56
On behalf of abused woman	625
On behalf of abused man	16
<b>Total</b>	<b>6985</b>

\*Higher fig than that of "abuse calls" denotes some women, who are experiencing abuse but sometimes call in relation to something other than their abuse e.g. practical legal advice



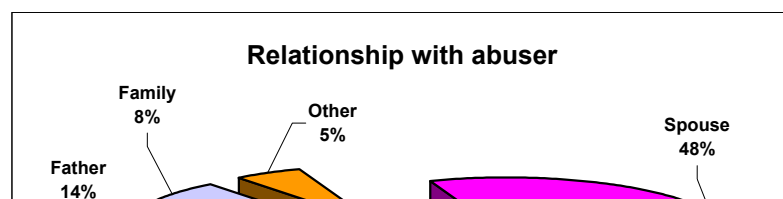
### % of male / female callers

Female	7056
Male	231
Not recorded	1280
<b>Total</b>	<b>8567</b>

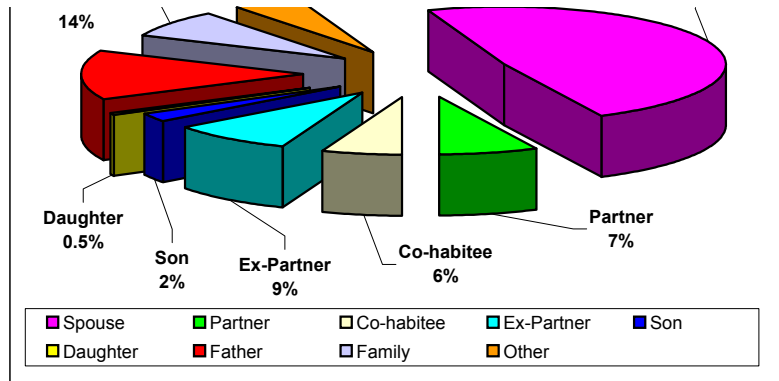


### Relationship with abuser

Spouse	2997
Partner	452
Co-habitee	356
Ex-Partner	545

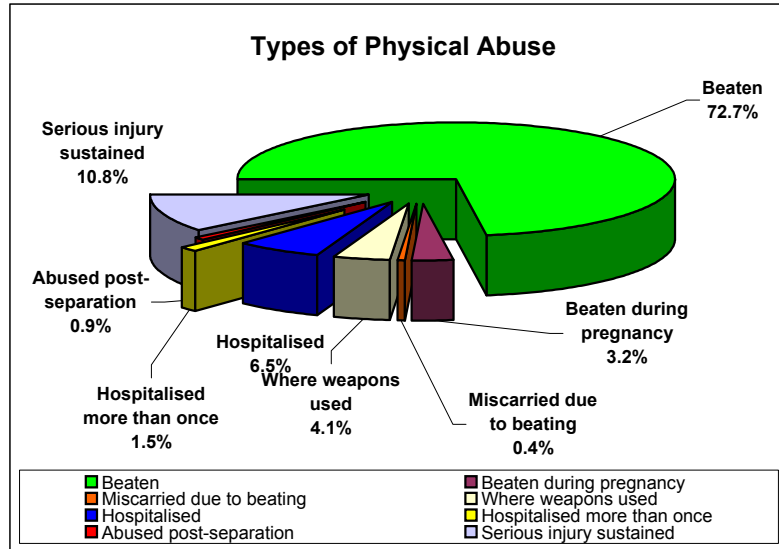


Son	150
Daughter	34
Father	868
Family	476
Other	316
Unknown	791
<b>Total</b>	<b>6985</b>



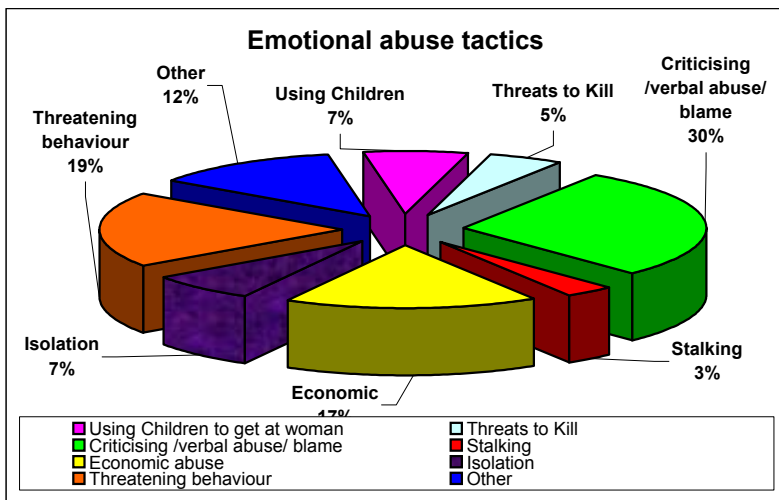
**Types of physical abuse**

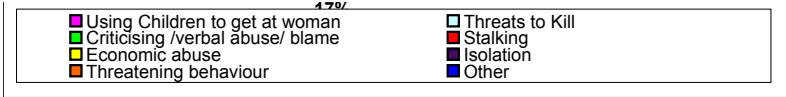
Beaten	1789
Beaten during pregnancy	79
Miscarried due to beating	10
Where weapons used	102
Hospitalised	159
Hospitalised more than once	36
Abused post-separation	22
Serious injury sustained	265
<b>Total</b>	<b>2462</b>
<i>*Total physically abused *</i>	<i>2226</i>



**Emotional abuse tactics**

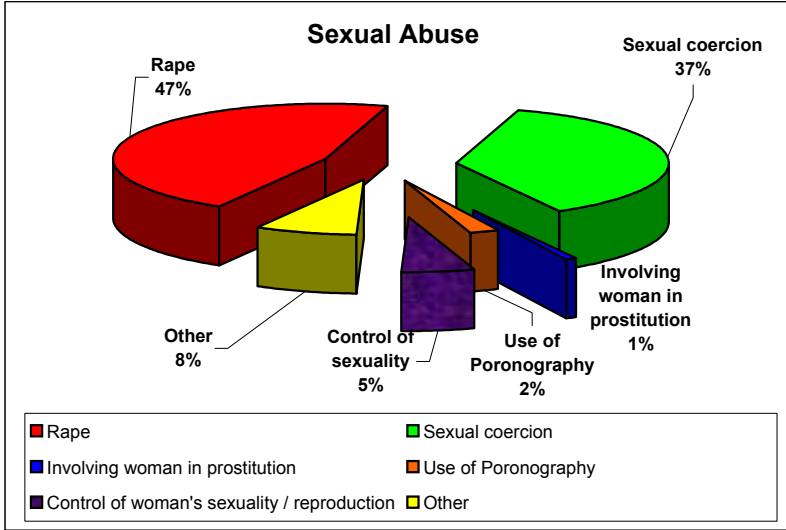
Using Children to get at woman	436
Threats to Kill	322
Criticising /verbal abuse/ blame	1815
Stalking	204
Economic abuse	1076
Isolation	469
Threatening behaviour	1234
Other	790
<b>Total</b>	<b>6346</b>





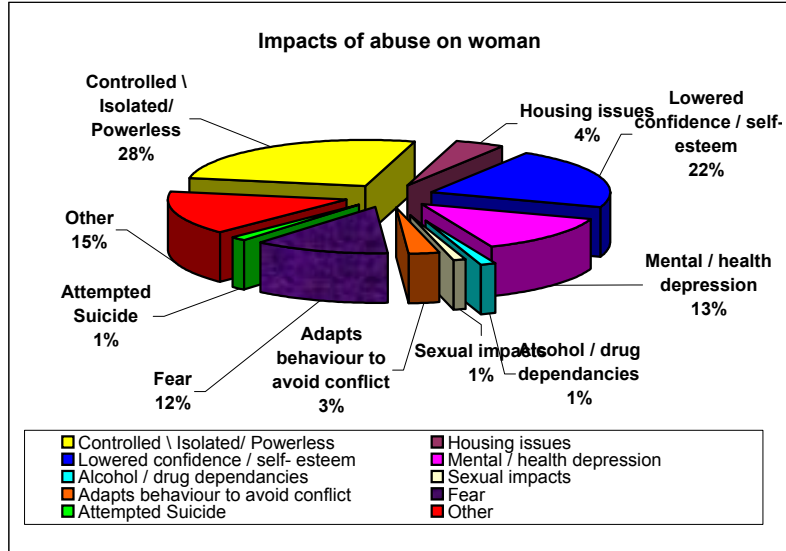
**Types of sexual abuse**

Rape	545
Sexual coercion	440
Involving woman in prostitution	9
Use of Pornography	28
Control of woman's sexuality	64
Other	92
<b>Total</b>	<b>1178</b>



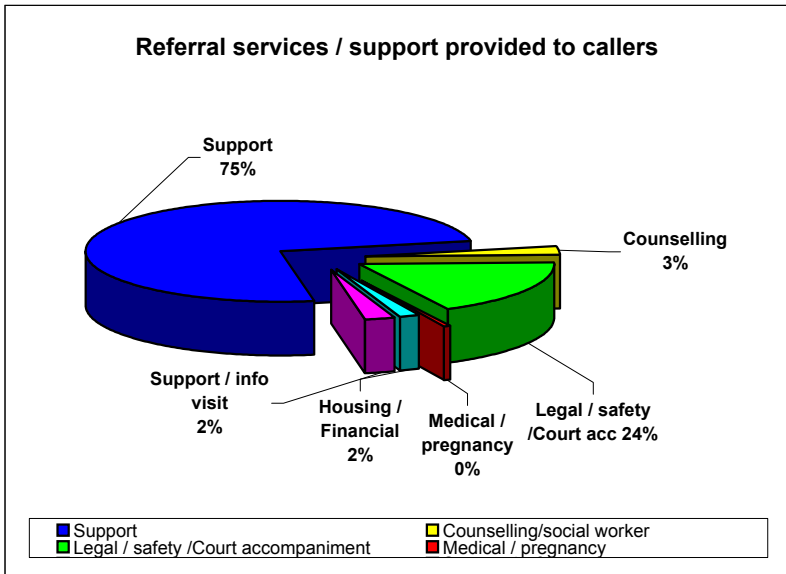
**Impacts of abuse on woman**

Controlled \ Isolated/ Power	3252
Housing issues	549
Lowered confidence / self-est	2631
Mental / health depression	1624
Alcohol / drug dependencie	175
Sexual impacts	123
Adapts behaviour to avoid c	332
Fear	1514
Attempted Suicide	151
Other	1885
<b>Total</b>	<b>12236</b>
<i>Total abuse calls</i>	5945



**Referral services / support provided to callers**

Support	8339
Counselling/social worker	293
Legal / safety /Court accom	2049
Medical / pregnancy	51
Housing / Financial	192
Support / info visit	274



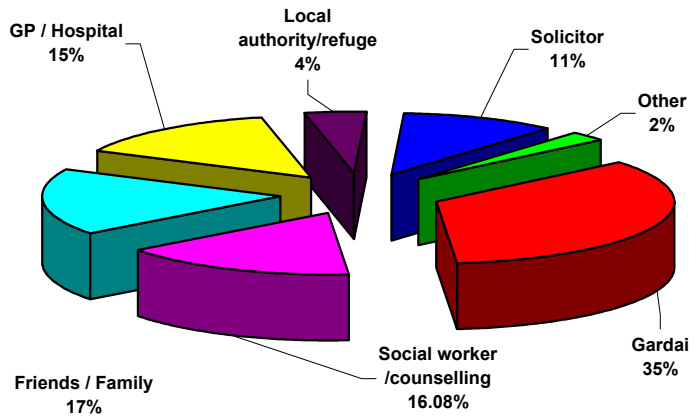
visit 2%      Housing / Financial 2%      Medical / pregnancy 0%      Legal / safety /Court acc 24%

Support      Counselling/social worker  
 Legal / safety /Court accompaniment      Medical / pregnancy

**Agencies accessed by caller**

Gardai	544
Social worker /counselling	252
Friends / Family	273
GP / Hospital	228
Local authority/refuge	64
Solicitor	167
Other	39

**Agencies accessed**

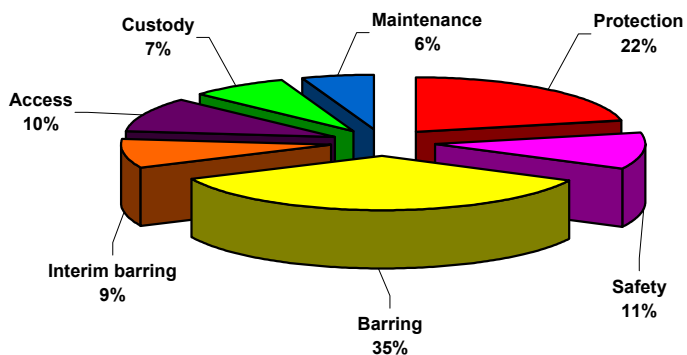


Gardai      Social worker /counselling      Friends / Family  
 GP / Hospital      Local authority/refuge      Solicitor  
 Other

**Orders sought/obtained by woman**

Protection	141
Safety	70
Barring	231
Interim barring	57
Access	67
Custody	48
Maintenance	36

**Orders sought by women**

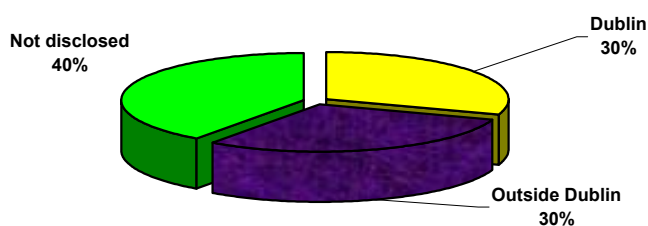


Protection      Safety      Barring      Interim barring      Access      Custody      Maintenance

**Location of Callers Excluding Silent/Missed /Hang-up & Hoax**

Dublin	2534
Outside Dublin	2488
Not disclosed	3337

**Location of Caller excluding missed \ silent \ hangup & Hoax calls**



■ Dublin

■ Outside Dublin

■ Not disclosed